

## **Q&A**

### **How does scheduling work?**

We regularly post new course dates. We are flexible when scheduling courses and will always attempt to create a program that adapts to your days off and general availability.

### **Do I receive sleep aboard accommodations?**

Students in our 103, 104, and 106 courses can sleep on the class boat the first night at no extra cost. 101 students cannot sleep aboard without an additional fee.

### **Can I do multiple certification courses on consecutive days?**

We do not schedule multiple certification courses on consecutive days. The American Sailing Association recommends extensive practice time between levels to become a competent sailor.

### **How much studying is involved?**

We recommend reading your textbook in its entirety before the first day of class and memorizing key concepts, terms, and diagrams.

### **Can I bring someone along that does not want to achieve certification?**

Yes, but the individual would still need to pay for the full cost of the course since they would be filling a spot.

### **How does parking work?**

If you park in the Santa Barbara Harbor, the cost is \$3.50 per hour with a maximum of \$20 per 24 hour period. You need to keep your parking ticket and pay upon exiting. The lot is a Santa Barbara City Lot.

### **What is an average gratuity to give?**

Gratuities should be based on your overall experience with each instructor at a particular certification level. We usually suggest 22-25%. You can give cash directly to your instructor or put the gratuity on a credit card with the front desk receptionist in our office.

### **What is your cancellation policy?**

We have a strict non-refundable policy. However, in the case of an emergency, there may be an option to reschedule. The on-site manager determines this based on how much lead time was given and the nature of the emergency.

### **What happens in inclement weather?**

For ASA 101, we will usually reschedule to another date. For other ASA levels, inclement weather provides a great opportunity to further your sailing skills.